

# Goyal launches two portals for timely delivery of services to exporters

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Union Commerce and Industry Minister Piyush Goyal on Friday launched two online portals to promote timely and transparent service delivery and reduce the footfall at the doorsteps of various commerce departmental offices.

The move is a step towards zero interface between the department and its stakeholders.

“The Directorate General of Foreign Trade’s (DGFT) and Export Credit Guarantee Corporation’s (ECGC) functioning is 100 per cent online. If there is a problem, it will be resolved through video conferencing,” Goyal said while chairing the third Board of Trade meeting.

One of the portals is named ‘Jan Sunwai’, which will serve as an online platform to provide all information and services, including grievance redressal, to the stakeholders.

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