

Auto industry on cusp of revolution, says Gadkari

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The Indian automobile industry is on the cusp of a revolution, and it needs to focus on customer service, after-sales and quality assurance, Minister for Road Transport & Highways Nitin Gadkari said on Wednesday.

In a video message to the Auto Retail Conclave organised by Federation of Automobile Dealers Associations (Fada), the Minister for Road Transport and Highways acknowledged that automotive dealers play a key role in realising the government's mission of a self-reliant India.

"The automotive industry is at the cusp of the revolution, and as we look to the future, it is critical that the sector continues to innovate, especially in areas like customer service, after-sales and quality assurance," Gadkari said.

The minister further said, "As a distributor of automobiles, you

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play a pivotal role in the government mission of Make in India and contribute significantly to realising our vision of self-reliant India." Stating that the government deeply values the role that FADA and its members play in driving the growth of the Indian economy, he said, "I want to assure you of the government support to auto retail sector in every possible way." Gadkari said the auto retail sector is a major pillar of India's economy, "contributing sustainably to our GDP, with annual revenue of around ₹40,000 crore, and contributing ₹95,000 crore in various taxes and levies to both the central and the state governments".

Its influence extends beyond the automotive sphere to sectors like finance, insurance and all creating a multiplier action across the economy, he added.

"The government's vision for the future of mobility is one of sustainability, innovations and safety. We are working towards making into a global leader in green mobility solution," he added.

The minister said Fada's focus on environmentally friendly dealership practices as well as the scrap-page policy aligns with this vision.

